INF FAKULTÄT FÜR INFORMATIK

DKE Data & Knowledge Engineering Group

Adaptivity in Audio and Music Retrieval

Course Overview

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Outline

- Day 1: Adaptation and Personalization: Concepts and Challenges
- Day 2: Adaptive Music Retrieval: An Overview
- Day 3: Adaptive Hierarchies: Constrained Clustering and Utility
- Day 4: Adaptive Similarity
- Day 5: User Interfaces and Gamification: Design and Evaluation

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Adaptivity in Audio and Music Retrieval

Adaptation and Personalization: Concepts and Challenges

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Overview (Day 1)

- **Motivation**
- Systems: Digital Libraries and Multimedia
  - Current Visions (based on DELOS)
  - General Comments
- User Profiles and Profiling
- Applications and Algorithms

General Motivation

- Overview of adaptation and personalization approaches in more general

- Point out relations to research in
  - Data Bases and Digital Libraries
  - Machine Learning
  - Human Computer Interaction (HCI)

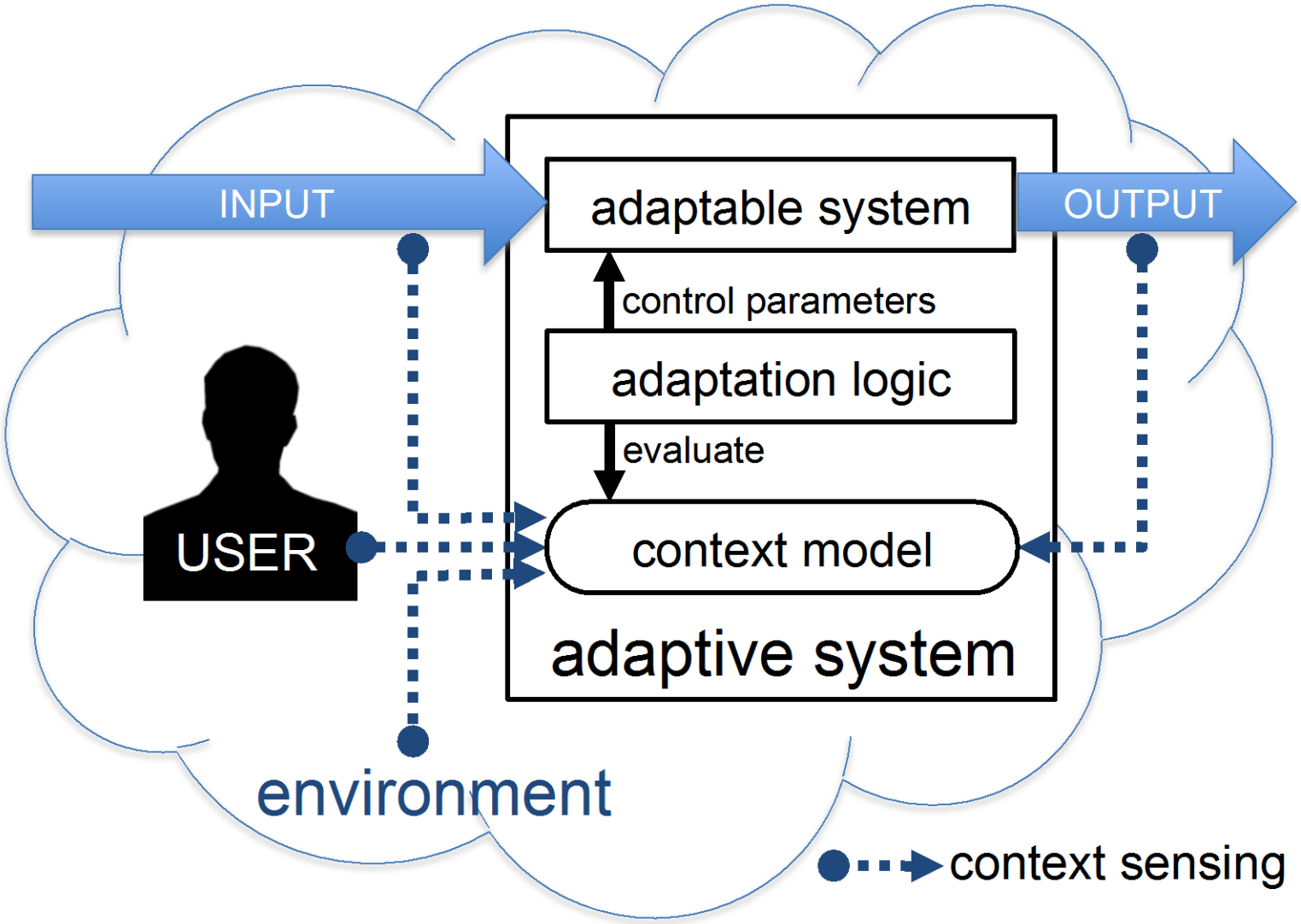
- Give specific examples of
  - possible applications
  - concrete applications and algorithms

  in multimedia (retrieval) systems

Adaptive Systems – Definitions

- *behavior*:
  - (set-valued) input/output (I/O) function of a system
  - does not require knowledge about system internals
- *adaptable system*:
  - provides means to change its behavior
- *adaptation*:
  - change of internal system structure (invisible) and behavior (visible)
- *context*:
  - (operational) environment,
  - user context
  - data (i.e., input/output values and their characteristics)

Adaptable → Adaptive System



Adaptive Systems

A system is (user and/or context) *adaptive* iff

1) it behaves different in different contexts given the same input [based on Broy et al. '09]

AND

2) the respective adaptation (i.e., the difference in behavior) is goal-driven in that it aims to optimize the system's behavior in the given context according to some pre-defined measure.

Personalization (Definition)

- What does “personalization” mean?
  - “tailoring a consumer product, electronic or written medium to a user based on personal details or characteristics they provide“ (Wikipedia)

- In HCI:
  - Adapt a (software) interface and the information exchange between the user and the computer in order to improve the efficiency and effectiveness for a specific task.

- Different methods:
  - manual adaptation / configuration (*customization*)
  - automatic adaptation

Personalization (Facets)

- Different facets:
  - Adaptation of presentation (change style/ format)
  - Adaptation of structure (navigation and/or orientation support)
  - Adaptation of content (show/hide/filter content)
  - Query disambiguation (with respect to usage context)
  - Result/content processing (structuring and/or visualization)

Personalization (HCI approach)

- In HCI automatic adaptation usually performed by some
  - agent that
  - observes the user during
  - interaction with the system and that
  - adapts (parts of) the interface based on
  - (learned or pre-defined) adaptation rules that use information extracted from
  - context,
  - visualized/accessed data and/or
  - user feedback.

Personalization (Example: Web shops)

- Goals: Attract consumers to ecommerce websites by
  - personalized and less obtrusive interactions with consumers
  - minimize user interactions by reduced number of search steps when searching for products
  - personalized recommendations

- Amazon: Recommendation on several levels, e.g.:
  - Entry page: Recommendation based on prior purchases
  - Product page (varies depending on product):
  - “Customers Who Bought This Item Also Bought”
  - “Frequently Bought Together”
  - “What Do Customers Ultimately Buy After Viewing This Item?”

Personalization (Example: Web shop Amazon)

Personalization (Examples)

- Search engine rankings
  - User specific result set ranking
  - e.g. Google personalized search
    - Requires Google login and toolbar in order to collect information about user queries and pages visited
- Personalized News
  - Filter news based on personal interests
  - Allow to customize the news provided *on the web site*
    - e.g. Findory, reddit.com
  - Filter *arbitrary* RSS feeds
    - e.g. SearchFox, LeapTag
- Personalized Start Pages
  - Feed filtration for customized page
    - e.g. Netvibes, Pageflakes

Personalized Interaction (Summary)

- User specific adaptation of
  - user interface (e.g. layout)
  - information structure
  - data visualization

  before, during and after interaction of the user with the system

- Required:
  - *User profiling*:
    - logging and analyzing user interactions
    - analyzing structuring behavior of individual user
  - Information about usage context
  - Expressive features and metadata of multimedia objects

Multimedia Retrieval

- Searching for text works well for most ad hoc queries (using standard search engines)
- What about searching for images, sound, video?

- For example, assume the following search interest:

  „I would like to get the video sequence with a surfer at the beach in Lisbon I have seen some days ago in some news channel.“

- Required:
  - Semantic content description of video sequences
  - Meta-data about time of broadcast and category
  - Appropriate query language

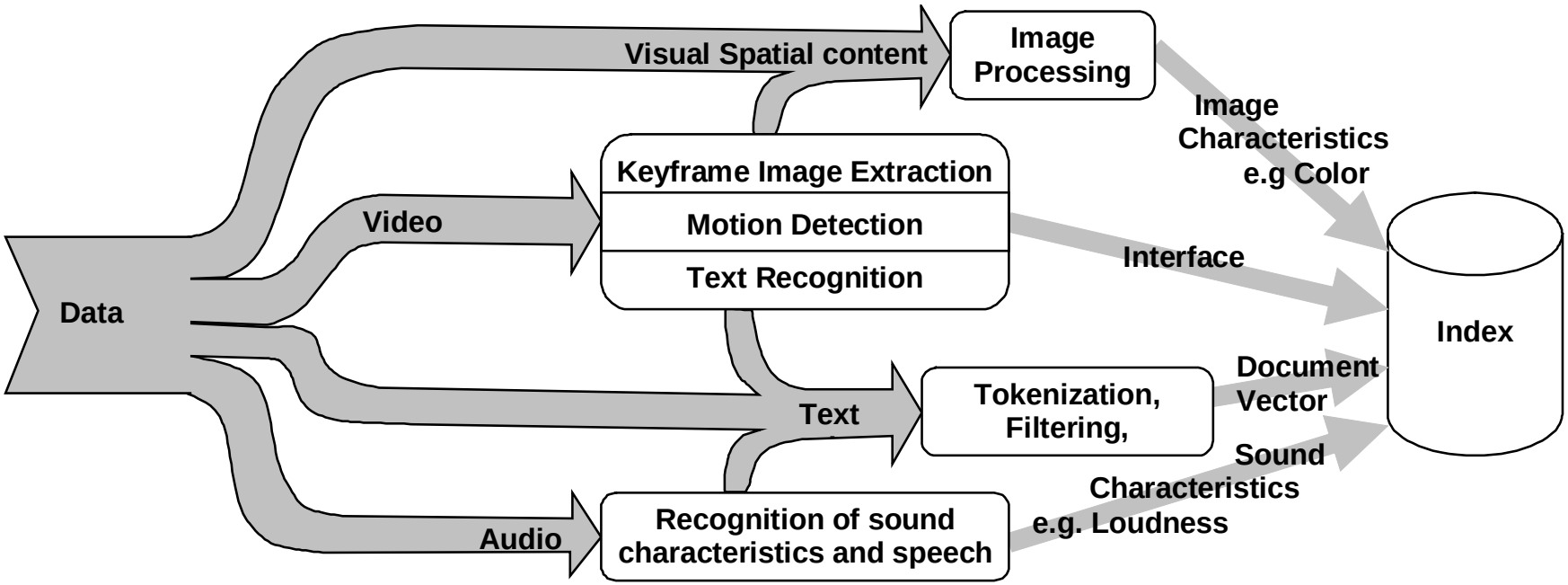
Multimedia Indexing

- Goals: Assign or extract descriptive features allowing for retrieval, navigation and browsing

- Major types of multimedia data:
  - Text
  - Still Image
  - Sound (Music, Voices, Noise, …)
  - Video
    - Soundtrack (possibly in different languages)
    - Series of images (usually compressed data)
    - Subtitles (possibly in different languages)

Example: Video Indexing

- Segment video stream into shots
- Extract from each shot
  - Descriptive keyframe ($\rightarrow$ still image indexing)
  - Sound track, subtitles, …



Multimedia Personalization

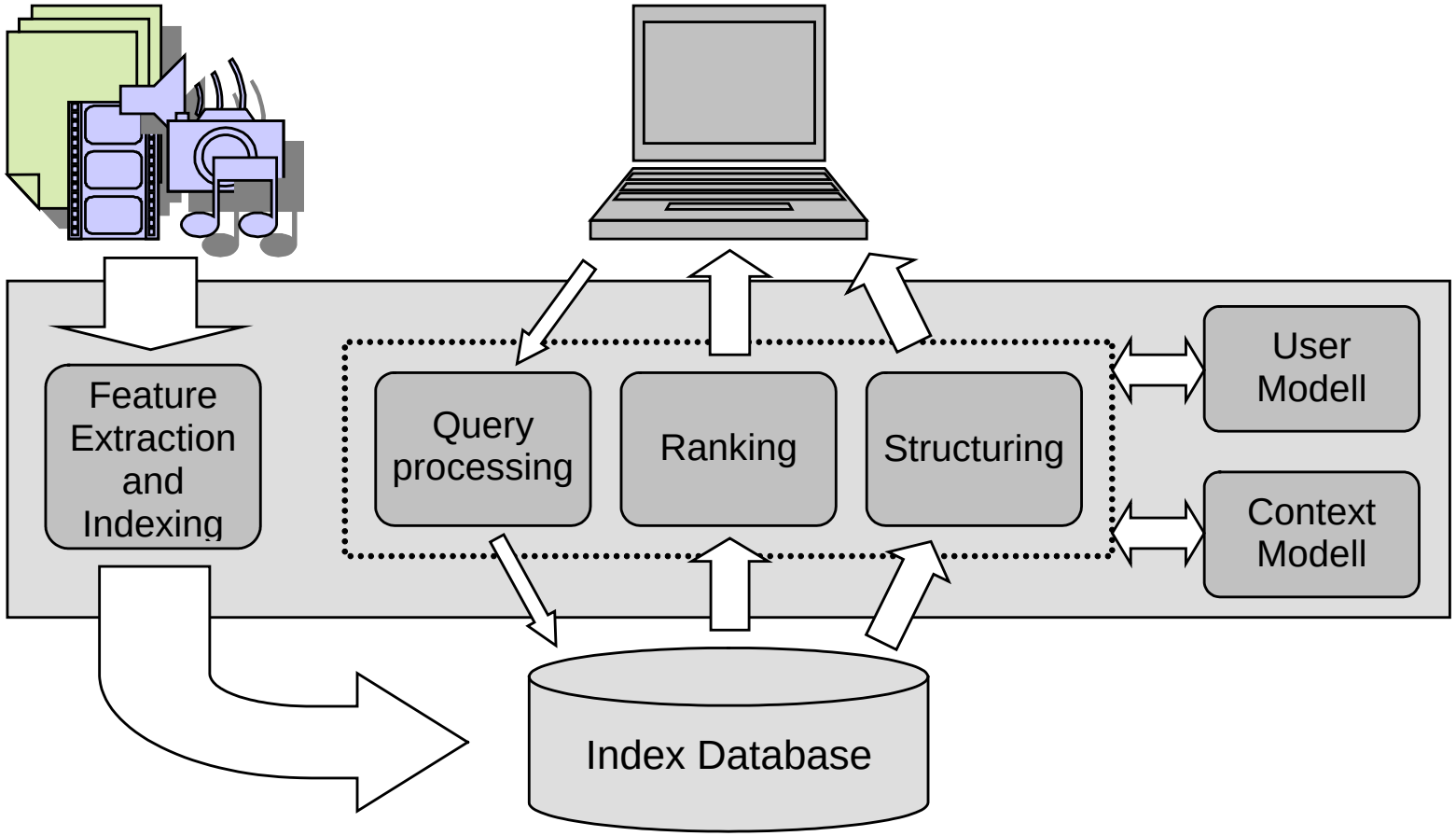
- Integrated user support for
  - search,
  - exploration
  - organization

  of digital (multimedia) collections

- Current approaches are usually limited to individual aspects like
  - search (possibly personalized ranking), or
  - rudimentary exploration support (identical for all users!)
  - simple visualization

Multimedia Retrieval Systems

- Basic components of a personalized retrieval system



Overview (Day 1)

- Motivation
- **Systems: Digital Libraries and Multimedia**
  - **Current Visions (based on DELOS)**
  - **General Comments**
- User Profiles and Profiling
- Applications and Algorithms

DELOS

- Network of Excellence on Digital Libraries that was partially funded by the European Commission (http://www.delos.info/)
  - Follow ups: DL.org Digital Library Interoperability, Best Practices and Modelling Foundations (http://www.dlorg.eu/)
- Joint program of activities aimed at integrating and coordinating the ongoing research efforts of the major European teams working in Digital Library-related areas.
- Main objective and goal was to develop the next generation of Digital Library technologies, based on sound, comprehensive theories and frameworks for the life-cycle of Digital Library information.

DL as seen by DELOS

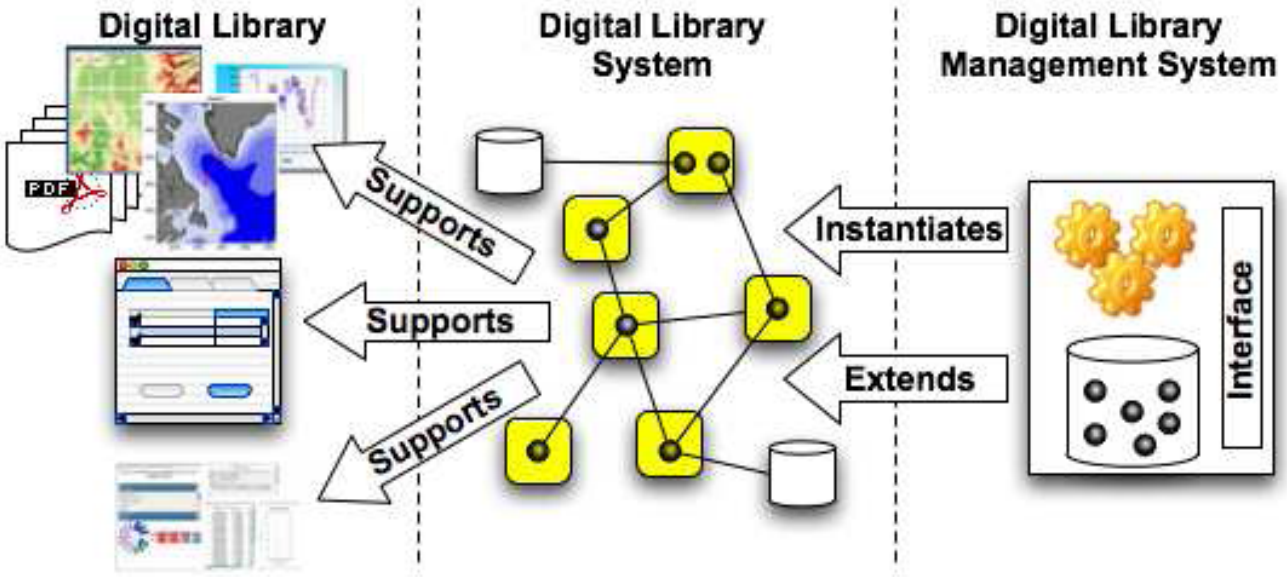
- Digital Library (DL)
  - Organisation (possibly virtual) that collects, manages and preserves for the long term **rich digital content**, and offers to its **user** communities specialised **functionality** on that content, of measurable **quality** and according to codified policies.

- Digital Library System (DLS)
  - Software system based on a defined (possibly distributed) **architecture** providing all functionality required by a particular Digital Library.
  - Users interact with a Digital Library through it.

- Digital Library Management System (DLMS)
  - Generic software system that provides the appropriate software infrastructure
    - to produce and administrate a DLS incorporating the functionalities considered fundamental for Digital Libraries and
    - to integrate additional software offering, more refined, specialized or advanced functionality.

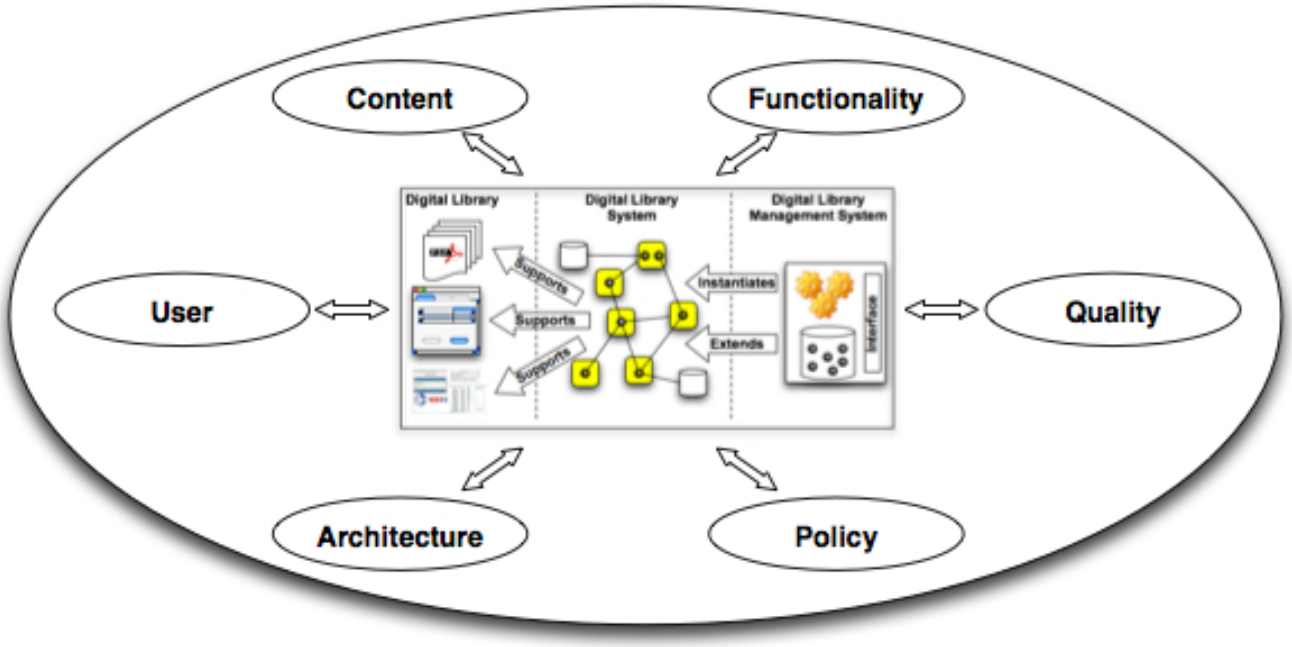
DELOS Tasks

- Development of a Digital Library Reference Model that is designed to meet the needs of the next-generation systems. (More details in the following…)
- Development of a globally integrated prototype implementation of a Digital Library Management System, which should serve as a concrete partial implementation of the reference model.



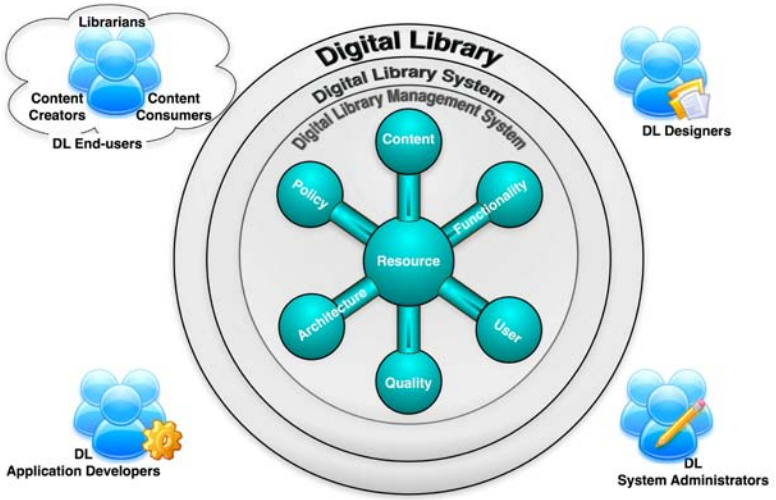
DELOS Reference Model

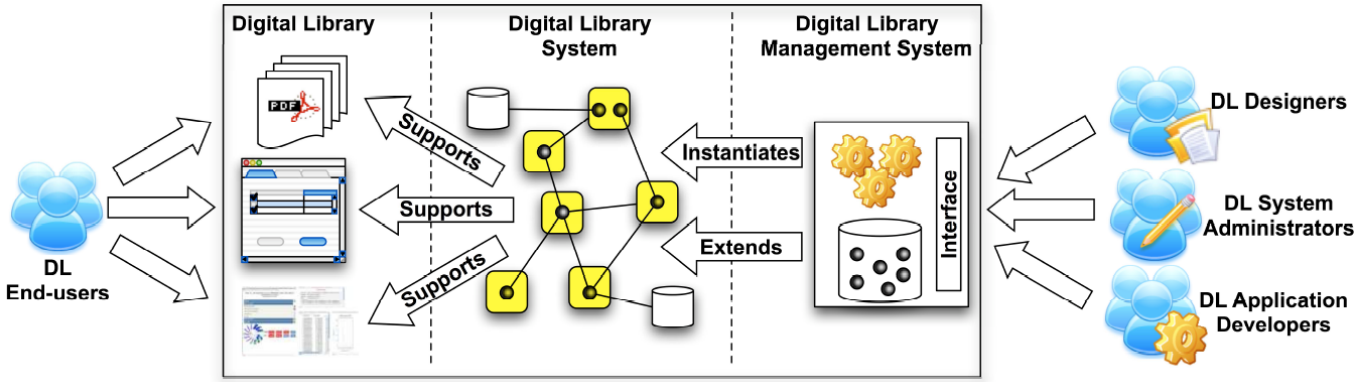
- A formal and conceptual framework describing the characteristics of this particular type of information system.
  - The model exploits the understanding of the architecture and functionality expected from an operational DLMS.
  - Model identifies and characterizes key concepts of a DLMS, such as the information space, documents handled, user profile, services, architecture, etc.



DELOS Reference Model: User

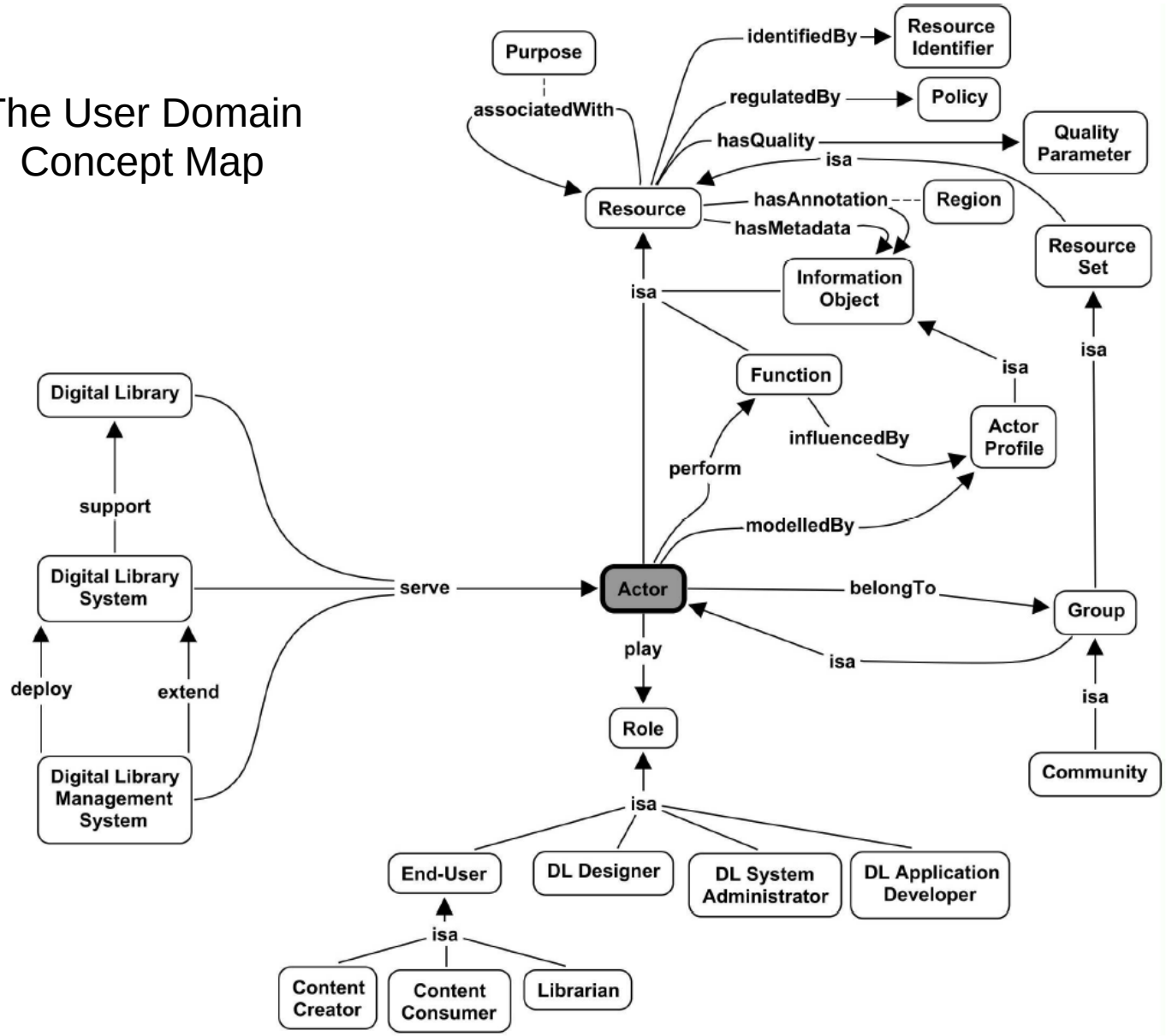
- User is the root for concepts like roles, communities, profiles, etc., that represent aspects of DL users
- Different actors:
  - DL End-users
    - Content creators
    - Librarians
    - Content Consumers
  - DL Designers
  - DL System Administrator
  - DL Application Developers





DELOS Reference Model: User

The User Domain Concept Map



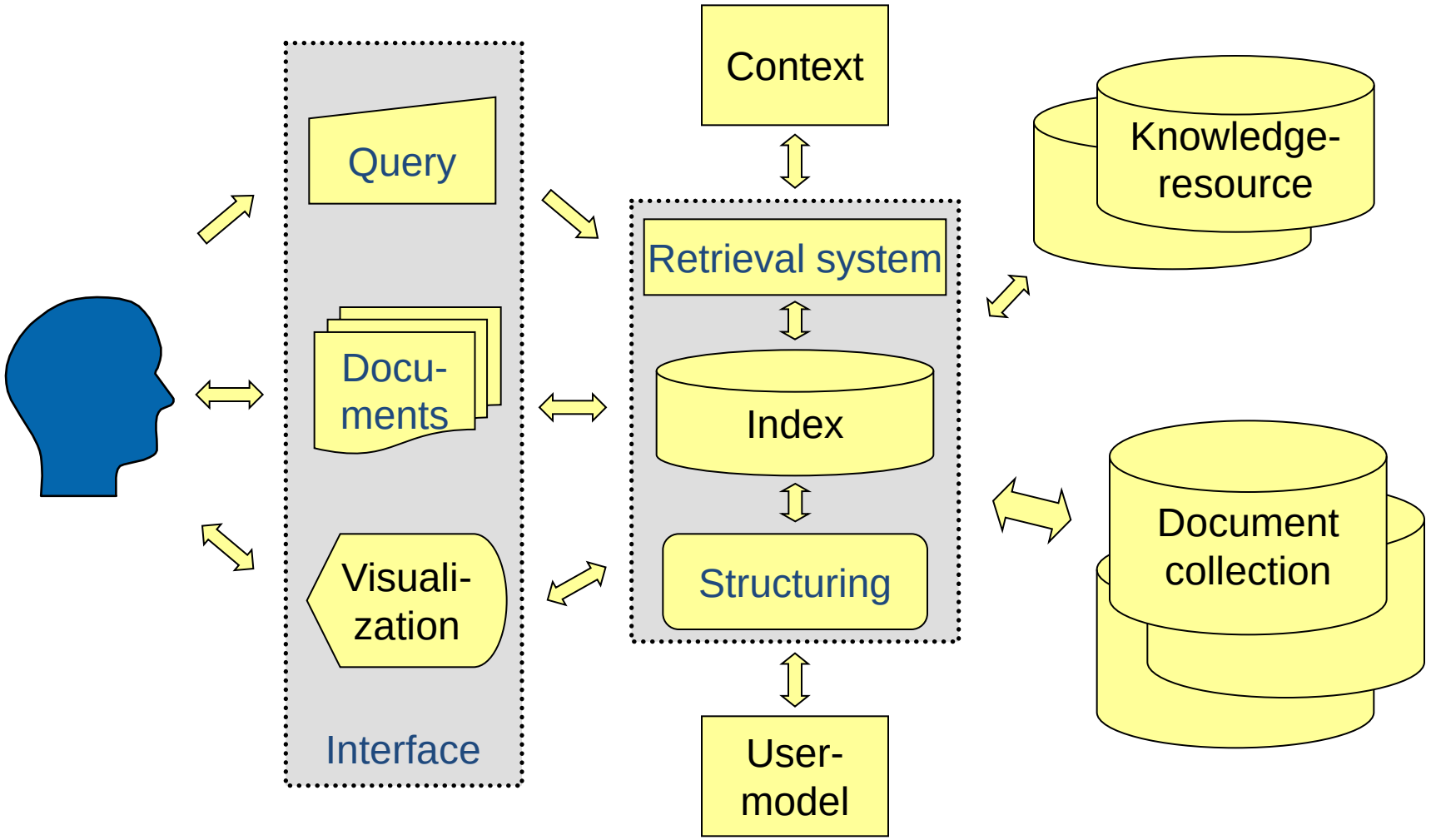
DELOS Reference Model (Summary)

- Reference Model provides nice overview of
  - DL concepts
  - DL components
  - DL actors
    - actors with quite different requirements!
  - Relations between all these elements
    - allows to derive facets and dependencies of a user model
- Missing:
  - What information is really necessary to describe the needs and interests of users?
  - How do we obtain and store this information?
- In the following we focus on content consuming end users in order to discuss these aspects in more detail…

Overview (Day 1)

- Motivation
- Systems: Digital Libraries and Multimedia
- **User Modeling: Profiles and Profiling**
  - Definitions
  - Profile types
  - Profile content
  - Profile structure
  - Profile acquisition
  - Profile classification and grouping
- Applications and Algorithms

Structure of considered systems



User Modeling (Definitions)

- User Modeling
  - Sub-area of human-computer interaction, in which cognitive models of human users are developed, including modeling of their skills and declarative knowledge.
- User Profile
  - The result of a user modeling process may be stored in a user profile.
- User Profiling
  - The content of a user model may be obtained/extracted via user profiling methods:
    - e.g. logging user behaviour and analyzing log files and related objects/ressources (using statistical and machine learning approaches) to derive user characteristics

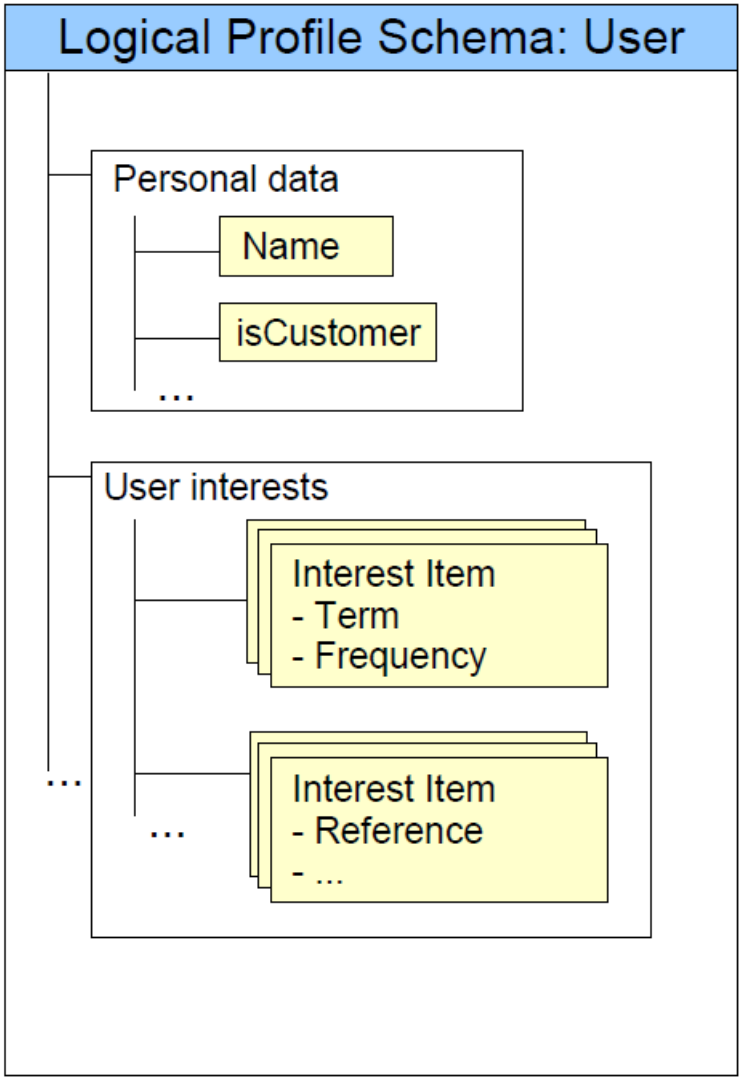
(Definitions based on: http://en.wikipedia.org/wiki/User_modeling)

User profiles (Profile types)

- Individuality versus generality
  - User profile
    - profile represents single user (most specific)
  - Group profile
    - profile represents group of (similar) users
  - Additional knowledge resources
    - “general” knowledge
    - usable for all users (e.g. ontologies, category hierarchy for query disambiguation, multilingual dictionaries, …)

User profiles (Profile content)

- The content of a user profile can be split in different sub categories, e.g.:
  - Personal data (most specific)
  - User / group interests
  - Browsing behavior
  - Additional knowledge resources



User profiles (Personal Data)

- "Personal data" of a user profile usually contains the following information:
  - Static data
    - User identification
    - User properties (e.g. age, employee/customer, languages, etc.)
    - Access rights
    - …
  - Dynamic data
    - Context information
      - User location
      - Interface
        - type (e.g. PC or PDA)
        - Language of interface (browser, search language)
        - …
    - Login count
    - …

User profiles (User/Group interests)

- Information about User/Group interests covers information about queries and accessed objects:
  - Query terms (+ usage frequency)
  - Items / Item references (+ ratings)
  - Extracted content from items (+ ratings)
    - e.g. a list of words extracted from visited documents
  - long-term and/or short-term interests
  - Ontology of terms and their possible term rewritings [Kouloa05]
  - …

User profiles (Browsing behavior)

- Browsing behavior related information is especially important to analyze the order (and dependency) of objects accessed by the user.
- Basic elements are:
  - Visited pages (+rating, e.g. page interest value)
  - Graph-structure of accessed pages like Web access graph [Cha00]
    - Pages as vertices containing the access frequency
    - Page change frequency or page associations as edges between two vertices

User profiles (Additional knowledge)

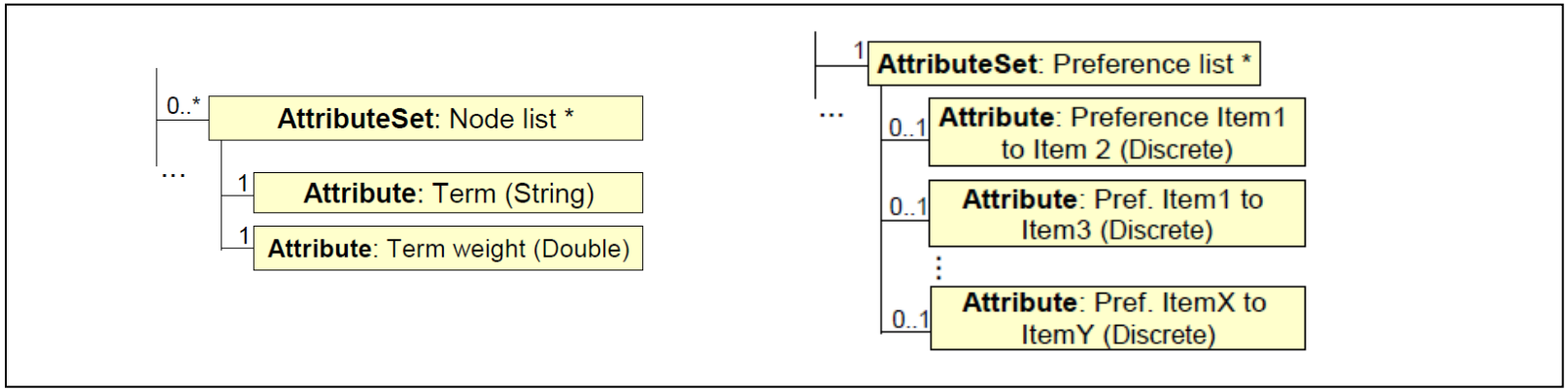
- Additional knowledge resources can provide valuable knowledge in order to disambiguate queries or categories information objects (domain specific information for a user/group).
- Basic elements are:
  - Category hierarchies
    - e.g. Open Directory Project, Wikipedia
  - Semantic ontologies
    - e.g. linguistic/lexical resources like WordNet, EuroWordNet
  - Linked Data
    - e.g. Linking Open Data (LOD) Project

User profiles (Profile structure)

- Information can be stored in different data structures
  - Flat profiles
  - Hierarchical profiles
  - Graph based profiles
  - Semantic profiles
- The structure selected for an application depends on the complexity of the information that needs to be stored and might consists of a combination of different structures.
- In the following, some examples…

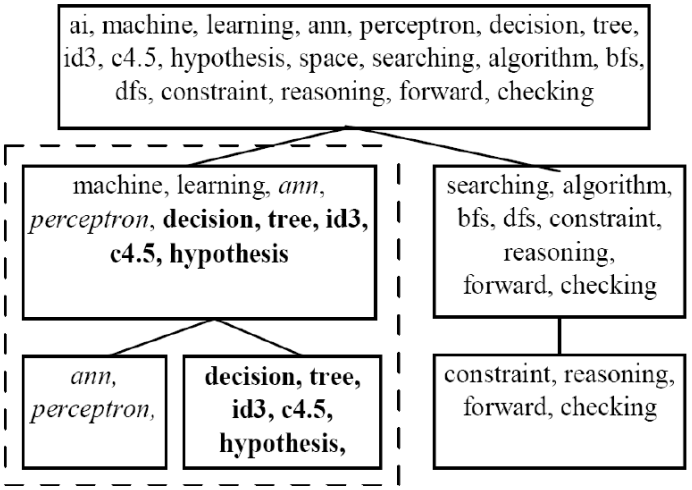
User profiles (Profile structure: Flat profile)

- Flat profiles store information of a user in a set like structure:
  - Attribute-value pairs
    - List of user-preferred items (+ranking)
  - Vector-based profile
    - Vector of weighted item or terms
    - Representing single document [Cha00]
    - Representing cluster centers of documents [SiMoGa04]
  - Preference Lists
    - Attributes define preference ranking of a user, e.g.



User profiles (Profile structure: Hierarchical profile)

- Hierarchical interest profile (1)
  - Hierarchical clustered user interest profile (UIH) [KimCha03, Chi04]
  - Input: Several user relevant documents
  - Structure:
    - Interests at different abstraction levels (the higher-level interests are more general, the lower-level more specific).
  - Algorithm: Divisive hierarchical clustering (DHC)



Example of a hierarchical cluster structure of user interests

User profiles (Profile structure: Hierarchical profile)

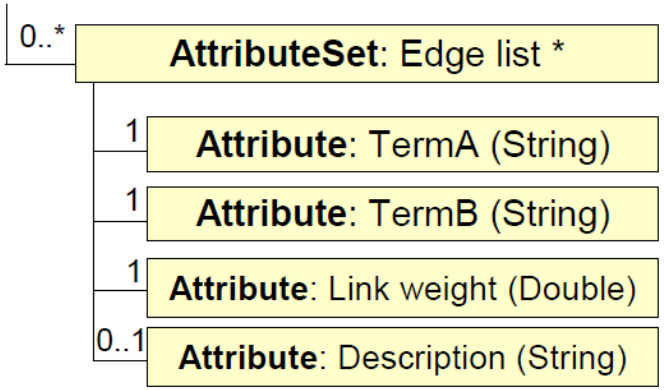
- Hierarchical interest profile (2)
  - Hierarchical structured user interest
  - Input:
    - word phrases (ordered sequence of one or more words) that are common to set of documents
  - Algorithm:
    - Suffix Tree Clustering (STC) [ZamEtz98], a linear time clustering algorithm that is based on identifying the phrases that are common to groups of documents.
    - At first, an inverted word index is build structured as a suffix tree (compact trie) strings of words and the related documents
    - Each node of the suffix tree represents a group of documents and a phrase that is common to all of them
    - Quite similar sub-trees are combined to a cluster

User profiles (Profile structure: Hierarchical profile)

- Hierarchical interest profile (3)
  - Build ontology-based user profile [TraGau04]
  - Input:
    - several user relevant documents and Open Directory Project (ODP) structure
  - Structures:
    - Algorithm structures documents according to ODP hierarchy
  - Algorithm:
    - The documents (tf×idf vector) and the concept (vector) are matched based on similarity

User profiles (Profile structure: Graph based profile)

- Graph structure
  - of accessed documents
    - [Cha00] Web Access Graph (WAG)
    - Structure:
      - nodes represent web pages and store, e.g., access frequency
      - edges represent association degree between two pages
    - Algorithm evaluates server logs
  - of term relations
    - e.g. in order to model user specific similarity, relation or dependency



User profiles (Profile structure: Semantic profile)

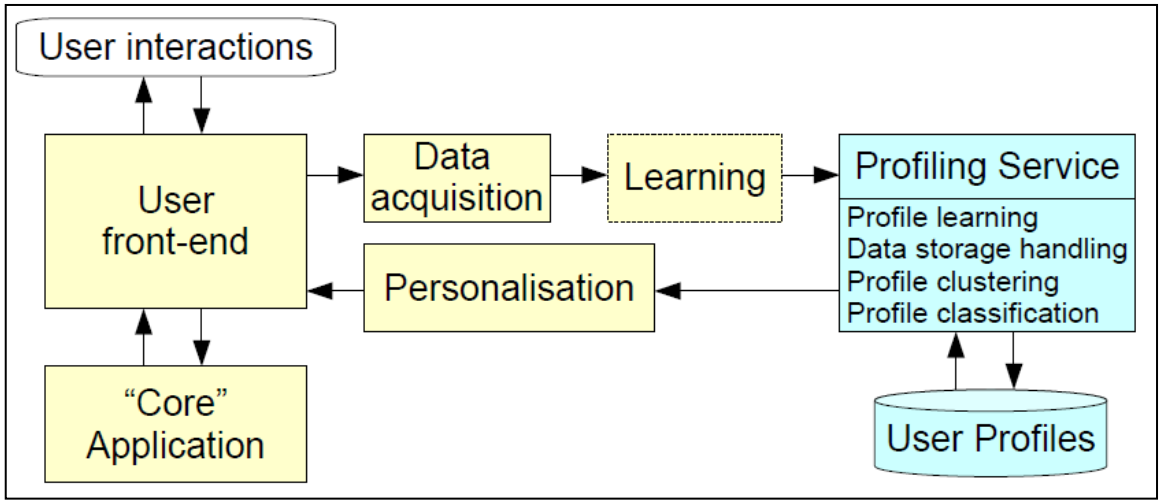
- RDF description
  - Example: Friend-of-a-friend (FOAF) Ontology
  - Describes persons, their activities and their relations to other people and objects.
  - Can be considered the first Social Semantic Web application, in that it combines RDF technology with 'Social Web' concerns.

```
<rdf:RDF xmlns:foaf="http://xmlns.com/foaf/0.1/"
   xmlns:rdf="http://www.w3.org/1999/02/22-rdf-syntax-ns#"
   xmlns:rdfs="http://www.w3.org/2000/01/rdf-schema#">
   <foaf:Person rdf:about="#JW">
      <foaf:name>Jimmy Wales</foaf:name>
      <foaf:mbox rdf:resource="mailto:jwales@bomis.com" />
      <foaf:homepage rdf:resource="http://www.jimmywales.com/" />
      <foaf:nick>Jimbo</foaf:nick>
      <foaf:depiction rdf:resource="http://www.jimmywales.com/aus_img_small.jpg" />
      <foaf:interest rdf:resource="http://www.wikimedia.org" rdfs:label="Wikipedia" />
      <foaf:knows>
         <foaf:Person>
            <foaf:name>Angela Beesley</foaf:name>
         </foaf:Person>
      </foaf:knows>
   </foaf:Person>
</rdf:RDF>
```

Example of a FOAF profile (XML format)

User profiles (Profile acquisition)

- How to acquire the information?
  - Explicit
    - User has to provide information actively
  - Implicit
    - Information are automatically gathered during the interaction of a user with the system)
  - In most systems a combination of explicit and implicit methods are used.



Example of a general profiling architecture [Otto06]

User profiles (Profile acquisition: Explicit)

- User registration
  - User provides personal information, interests and knowledge level(s)
- User states search “objective”/search keywords at beginning of a session (information need)
- Explicit relevance feedback
  - Interest indicator (interesting or not) [Teo03]
  - Page evaluation (marks for relevance, comments: relevant, not relevant (known), no opinion, irrelevant) [BueDav01]
- Chat-robot for communication with customer
  - E.g. chat-robot from eBrain was used in the EU project COGITO which aimed at an agent-based interface for B-to-C applications

User profiles (Profile acquisition: Implicit)

- Log more general user (-system) interaction:
  - pages/objects accessed
  - printing or saving
  - bookmarking
  - widgets used
  - …
- Implicit relevance feedback
  - Clicked or not (decision bases on title and snippet/ summary) e.g. Toogle [Ruv03]
  - Time duration as indication of interest [WhRuJo02]
- Mining of log files to obtain “higher level” properties
  - Analysis of search paths (navigation)
  - Mining / grouping of objects accessed in order to derive topics of interest

User profiles (Profile acquisition: Technical Issues)

- Server-side:
  - Evaluation of Server logs, identify sessions, evaluate surf path, duration, etc.
- Client-side:
  - Modify interface, Browser with ActiveX Controls, JavaApplets, Plugins or a modified Browser
  - Logging of visited sites, duration per site, mouse movements, page scrolling, cut-and-paste operations, saving/printing of pages
  - Browser logs [Cha00]
  - Browsing history (Time + URL)
  - Bookmark lists
  - …

Finding user groups (1)

- Clustering on user type (user category, usage frequency, etc.)
- Clustering on user interests:
  - On user relevant items (e.g. movies)
  - Input:
    - list of user relevant documents (with rating)
  - Similarity:
    - correlation between item lists and ratings (Collaborative Filtering)
    - measure on fully/partially specified preference orders (Case Based recommendation) [HaHad03]
  - Clustering:
    - Hierarchical agglomerative (bottom-up) clustering (HAC)
    - Divisive (top-down) hierarchical clustering (DHC)
    - K-means (initiated with “stereotype” clusters)

Finding user groups (2)

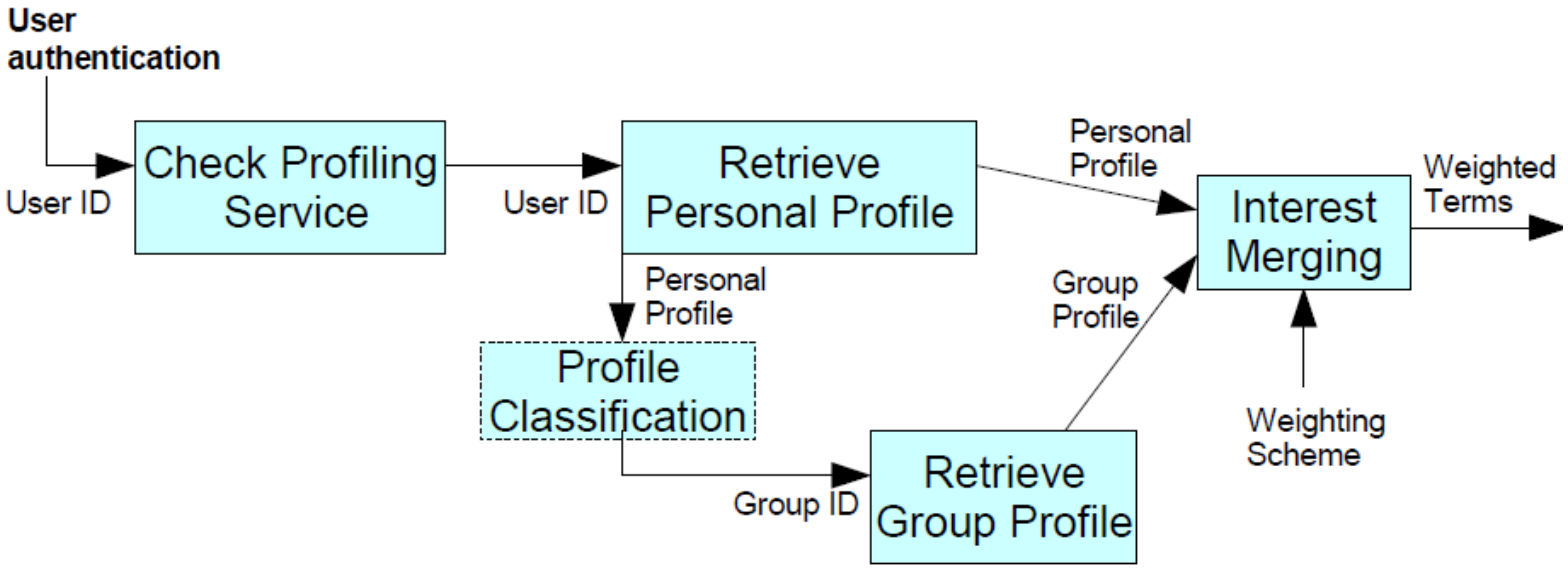
- Clustering on user interests (cont.):
  - On extracted terms (Content-based)
  - Input:
    - List containing weighted terms representing user interests
  - Similarity:
    - Similarity between term vectors
  - Clustering:
    - Hierarchical agglomerative (bottom-up) clustering (HAC)
    - Divisive (top-down) hierarchical clustering (DHC)
    - K-means (initiated with “stereotype” clusters)
- Clustering on the web access graph (page access frequency) [Cha00]
  - Cluster equal sub-graphs
  - Input: User’s WAG
  - Similarity: overlapping degree of graph
  - Clustering: HAC, DHC

User Classification

- Assignment of users to user groups
  - Collaborative Filtering (CF)
    - e.g. Pearson r correlation coefficient
- Case-based reasoning (CBR) / CB recommendation on partially preference orders [Had97]
  - Euclidean distance
  - Probabilistic distance
- Knowledge-based recommendation
  - Use general knowledge (like category hierarchy to find similar users)
- Rule-based approaches

Profile extension

- Group profiles could be used in order to derive additional (possibly relevant) information for a specific user
- Even if user is not yet assigned to a group, additional information could be derived by exploiting existing group (or user) profiles, e.g. [Otto06]



User Profiles (References 1)

User Profiling

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Overview (Day 1)

- Motivation
- Systems: Digital Libraries and Multimedia
- User Modeling: Profiles and Profiling
- **Applications and Algorithms**
  - **Relevance feedback / query reformulation**
  - **Collaborative filtering**
  - **Personalized Structuring**

Query Reformulation

- Problem: How can a query be reformulated?
- Thesaurus Extension:
  - Terms are suggested that are similar to the query term
- Relevance Feedback:
  - Terms (and documents) are suggested based on documents that are marked as relevant

Assumptions to Relevance Feedback

- Given is a query *A*.
- Documents that are rated as relevant have similar properties (e.g., contain similar text or belong to similar genre).
- Documents that are rated as not relevant differ from relevant documents in some properties.
- Based on this properties, the query can be reformulated such that it narrows the document space.

Relevance Feedback

- Idea:
  - Modify existing query based on relevance judgments
    - Extract terms from relevant documents and add them to the (new) query

    and/or
    - re-weight the terms that are already in the query
  - Two main approaches for relevance judgments:
    - Automatic (pseudo-relevance feedback)
    - User selects relevant documents
  - User/System selects terms from a generated list that is based on relevance feedback

Relevance Feedback

- Usually
  - queries are expanded by new terms and
  - query terms are re-weighted

- Many strategies are possible
  - Usually terms from relevant document get positive weights and
  - Terms from non-relevant documents get negative weights.
  - Removed are only terms from non-relevant documents (! A document not marked as relevant need not to be irrelevant! May be a user was simply unable to decide.)

Rocchio Method

- Rocchio
  - Automatically re-weights terms
  - automatically inserts terms (from relevant documents)
  - We have to take care of negative weights!

- Rocchio is not a machine learning approach, but a heuristic
  - improves ranking (proved by evaluations)

- Most „new“ feedback-methods are based on this ideas

Relevance Feedback Summary

- Relevance feedback is an effective method for user-driven query modifications.
- Modification can be done based on direct or indirect user input.
- Modifications can be done based on previous inputs from individuals or groups.

Alternative Notions of Feedback

- Find people whose taste is similar to yours.
  - Will you like what they like?
- Follow a user's actions.
  - Can this be used to predict what the user will want to see next?
- Track the behavior of many people.
  - Does this directly indicate what a good action is and what not?

Alternative Notions of Feedback

- Several different criteria should be considered:
  - Implicit vs. explicit judgments
  - Individual vs. group judgments
  - Static vs. dynamic topics
  - Similarity of items being judged vs. similarity of the judges themselves

Collaborative Filtering (social filt.)

- If Paul liked the book, I will like the book
- If you liked Star Wars, you will like Independence Day
- Rating is based on ratings of similar people
  - Ignores the content and therefore works with text, music, pictures etc.
  - But: initial users may bias ratings of future users!

	Sally	Bob	Chris	Lynn	Karen
Star Wars	7	7	3	4	7
Jurassic Park	6	4	7	4	4
Terminator II	3	4	7	6	3
Independence Day	7	7	2	2	?

Collaborative Filtering

- Example: Users rate musical artists from “like” to “dislike”, e.g..
  - 1 = dislike
  - 4 = ambivalent
  - 7 = like him/her very much
- Results in a normal distribution around 4
- However, what matters are single events!

- Nearest Neighbors Strategy: Find similar users and determine the (weighted) average of their ratings

Nearest Neighbor

- **Definition**:

  Given are a case base *CB*, a similarity measure *sim* and an object (problem) $p \in M$. $C \in CB$ (with mit $C=(m,c)$, *m* is an attribute and *c* the corresponding category) is a *nearest neighbor to p* iff:

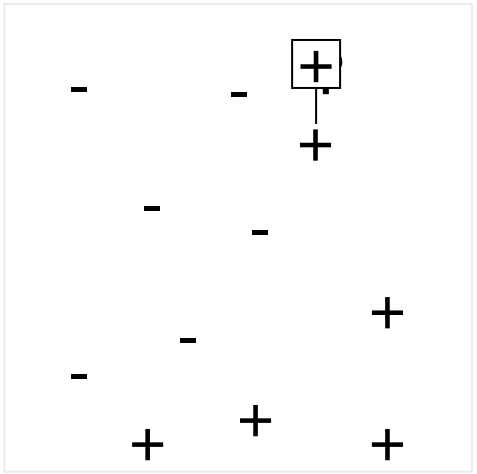
$$\forall\ (m',c') \in CB : sim(p,m) \geq sim(p,m')$$

- The pair (*CB*,*sim*) defines by the *principle of the nearest neighbor* a classificator: the category of the nearest neighbor is assigned to the object $p \in M$.

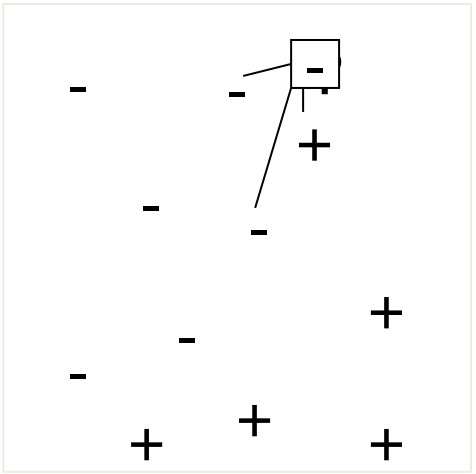
k-nearest Neighbors Algorithm

Variation of nearest neighbor approach:

- Use *k* nearest neighbors to improve categorization
- Problem: Determination of category is not always unambiguous.



„1-nearest neighbors“



„3-nearest neighbors“

k-nearest Neighbors Algorithm

Determination of category

Different approaches are possible, e.g.

- Choose most frequent category
- If an order is defined over the categories:
  - Determine category based on weighted average over all neighbor categories.
  - Weighting according to frequency or the respective similarity to the neighbor (using distance *d*, e.g. *sim*=1/(1+*d*)).
  - Example: *sim* is a similarity measure, *p* the object under observation, m_i the neighbors, c_i the categories and *k* the number of nearest neighbors. For *c** we define:

$$c^* = \frac{1}{\sum_{i=1}^{k} sim(p, m_i)} \sum_{i=1}^{k} c_i \cdot sim(p, m_i)$$

Ringo Collaborative Filtering

- Determine the similarity of users based on the Pearson r correlation:

  Weight is determined on the basis of the correlation between user *x* and user *y*:

$$sim(x,y) = \frac{\sum_i (R(x,i) - R(x))(R(y,i) - R(y))}{\sqrt{\sum_i (R(x,i) - R(x))^2 \sum_i (R(y,i) - R(y))^2}}$$

  while $R(x,i)$ is the judgment of user *x* for the attribute *i* and $R(x)$ is the average over all judgments of *x*.

  You get

  - 1 for very similar users,
  - 0 for no correlation,
  - -1 if user have “opposed” interest.

Social Filtering

- Ignores the content and only looks who judges objects similarly
- Works well on data related to “taste”
  - People are sometimes good at predicting about each others taste

- Does it work for IR?
  - Depends on specific application…

IR Concepts, Methods, Algorithms (Fundamentals)

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The End

THANKS A LOT FOR LISTENING!